



Mastercard GTI Technical Briefing Pack

A technical preparation guide for
Global Treasury Intelligence (GTI)

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Contents and purpose

This pack is intended for use with **partner Bank and Customer Network Operations** or **related technical staff**.

This guide contains the following information to enable successful access to GTI

- Technical details to assist partner Banks in reviewing the operating model
- Technical details associated with whitelisting
- Configuration information to establish secure file transfer (SFTP) and facilitate fast, safe delivery of source data files to from the customer to RobobAI
- Detailed information outlining RobobAI's technical and security environment and how it is managed

RobobAI is an ISO27001 Certified company. Detailed Information security policy and compliance details can be found [here](#).

GTI Background and Access

GTI is a platform used by Mastercard to deliver Card Optimisation consulting services. It utilises customer Accounts Payable data. The platform is hosted by Mastercard's partner RobobAI.

The Mastercard Issuing Bank team use the platform to analyze customer spend and deliver tailored Card Enablement Programmes.

To support this, the Bank Relationship team will need access to each instance of a customer GTI. For each new customer, RobobAI create a unique instance of the GTI platform, which in turn utilises a unique URL. The URL convention is :

<https://<customer>-mastercardgti.RobobAI-analytics.com/<customer>-mastercardgti/welcome>

In some cases, access by bank staff may need configuration of network whitelisting rules. In these cases, enabling wild carding as part of the rule is preferred:

*RobobAI-analytics.com/*

This will ensure that, as each new site is configured, further network rule changes will not be required.

Whitelisting

The process below is called "Whitelisting". Typically, a Network Operations team within the Technology function of an organization are accountable for reviewing and implementing these changes. They will also be able to indicate if there are any rules currently in place which would prevent access to the site.

The following details can be provided to an individual bank customer to support reviewing access to the platform:

Some organizations restrict access to external websites. To ensure access to the Mastercard Global Treasury Intelligence (GTI) site from your organization some internet access rules may need to be configured to allow access to the following:

The RobobAI Domains:

RobobAI.com

RobobAI-analytics.com/*

The URL prefix for the customer GTI site:

https://<customer>-mastercardgti.RobobAI-analytics.com/*

<customer> represents the customer's name which is configured as part of the URL. RobobAI will provide this value as part of the enablement of the customer instance of the platform.

Secure File Transfer Protocol (SFTP) to transfer data

The following details can be provided to an individual bank customer to support access to and use of Secure File Transfer Protocol (SFTP) to transfer data to the platform:

- Engage with IT Security to confirm that data transfer via SFTP is permitted and available for use.
- Request access to an SFTP utility such as WinScp or Filezilla via IT helpdesk.
- Request access to the SFTP host and port 22 details of which are provided as part of the client onboarding process via IT Security Helpdesk

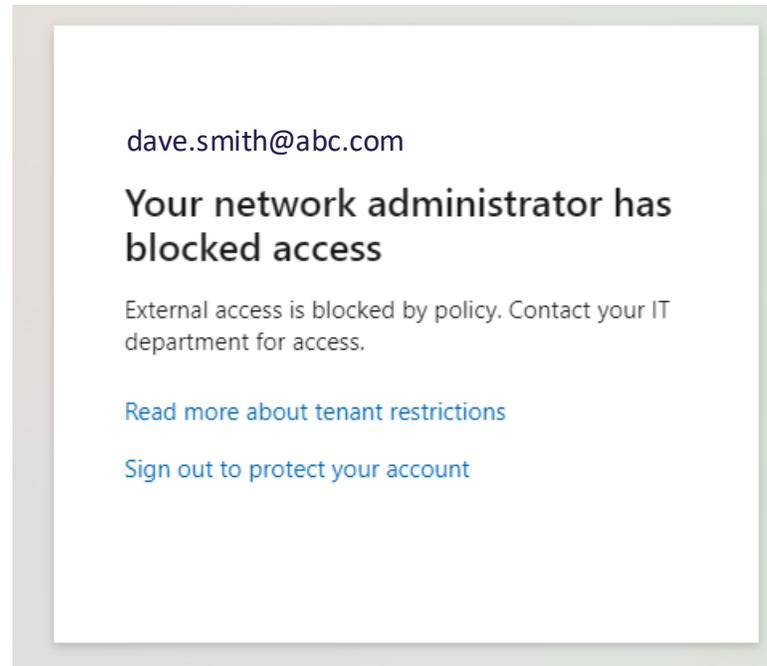
Using the provisioned SFTP utility, connect to the SFTP server using the host, user logon and user password details provided as part of the platform on boarding process the connection port is 22.

Use the local host panel of your SFTP utility to navigate to the source directory that contains the data file you would like to transfer. Select the data file and click and drag this file to the remote host window of your SFTP utility.

Access Issues Example

Where access to a site is restricted, typically an internally generated message will be displayed. One example of this is as below.

If you receive this message, then the organisation has network rules in place which is preventing access to the Mastercard GTI platform.



Bank and Customer GTI Support Channels

Mastercard provides the following support channels for customers to use.

- For **access** to your GTI platform send a request to
accessrequest@mastercard-gti.robobai.com
- For **support** related to platform issues send a request to
supportrequest@mastercard-gti.robobai.com